

Your Online Account

Keep track of your pension savings and access your money online

Your pension is important. Your Online Account makes it easy to keep track of how your pension savings are doing and to make changes to your account.

Let's get your account set up

It's quick and easy to set up. Watch our 90-second video: How to set up your Online Account at

www.thepeoplespension.co.uk/your-online-account



When you're ready, here's where to start: www.thepeoplespension.co.uk/setup

Make sure you have the following handy, you'll need them to complete your details:

- ✓ Your National Insurance number (you'll find this on your payslip)
- ✓ Your customer number (this appears at the top of any letter we send you, alternatively contact us at www.thepeoplespension.co.uk/member-contact)
- ✓ Your personal email address and mobile number

Once you've entered all your details, we'll send you an activation email so you can verify your details are correct. The email should arrive immediately.

Click on the link in the email to complete the final step.

We'll ask you to set up a password and memorable word. You'll need these every time you log on.

Keep this information as safe as you would your online banking details. We will never ask you for this information over the phone.

You're all set up!



**We keep your
details safe
and secure**

What you can do in your Online Account

- **Add your beneficiaries** – so we know who, or what (eg your favourite charity or any other organisation) you'd like your pension savings to go to if you die before you take them
- **Transfer your other pensions** – combining your existing pensions may save you money on fees and charges, and help with your retirement planning
- **Choose how you invest your pension pot** – you can manage how your pension savings are invested by self-selecting from a choice of funds
- **See your management charge rebate** – on savings over £3,000, you'll typically receive a rebate on your management charge. Discover more about the annual management charge at: www.thepeoplespension.co.uk/charge
- **Update your personal contact details** – it's important to keep your contact details up to date, including your personal email address and mobile number
- **View your annual pension statement** – we'll send you an email each year when it's ready to view
- **Review and change your selected retirement age** – we'll send you the right information nearer the time to help with your retirement planning based on the age you intend to access your pension savings

Important: Changing your selected retirement age could affect where your pension savings are invested. Find out more online: www.thepeoplespension.co.uk/your-retirement

Need to know more?

Take a look here:

- Your member booklet 'This way to more information'
- Your Online Account – www.thepeoplespension.co.uk/manage-account
- Our website – www.thepeoplespension.co.uk

